



Owners Guide - Lodge Electricity – FAQ's

Suppliers, Tariffs, Charges and Settings

Lodges are all electric. Green energy options and alternative power sources have been investigated but none have been practical or cost effective.

CHOOSING AN ELECTRICITY SUPPLIER

- The club benefits from Auchrannie's partnership with an energy broker which allows informed decisions to be made about the terms and duration of the energy contract, and get the best unit prices available.
- As a commercial establishment, we face certain limitations in terms of choosing our suppliers. Some suppliers perceive hospitality businesses as high-risk, which restricts our options. Additionally, being located on an island further limits our access to certain suppliers. However, we strive to make the best possible choices within these constraints.

ELECTRICITY TARIFFS AND CONTRACTS

- The previous fixed-term contract for the lodges expired at the end of September 2023. The unit price on this contract was 13p for the day rate and 10p for the night rate.
- The new 12-month contract started in October 2023 with rates rising to 28p for the day rate and 25p for the night rate.
- Day rates apply from 7am to 11pm & night rates from 11pm to 7am.
- The unit price paid by Club owners for electricity is the same as the unit charged by the energy company. Neither the Management Company, Auchrannie Leisure Ltd. or Auchrannie Resort make any profit on the sale of electricity to Club owners.

WHEN METERS ARE READ

- Meters are read the day before the owners' weeks commence and the day before the owned time ends.
- This allows consistency and flexibility allowing owners to settle their outstanding charges on the day before their departure. A significant number of owners find this more convenient.

ALLOCATION OF ELECTRICITY CHARGES BETWEEN OWNERS AND THE "CLUB"

- Owners are responsible for electricity used during their owned week(s).
- A breakdown of the units used and the cost is added to the owner's bill.

HEATING AND TOWEL RAIL SETTINGS – for arrival and empty

It is important to maintain a low level of heating, particularly through the winter months. This helps to prevent excessive moisture buildup and ensures that the lodge remains dry and well-maintained.

Lodges with airflow and convector heating (G lodges and T3, 4, 6, 7)

During Winter Months

- One heater in the lounge will be set at 19c and other heating will be switched off. Temperatures can be increased quickly to the preferred temperature on arrival.
- Towel rails in the bathrooms will be switched on.

During Summer Month

- All heating and towel rails will be switched off

Lodges with underfloor heating in lounges (T lodges except T3, 4, 6, 7)

Throughout the year

- All underfloor heated areas will be setback to 18c and any other heating switched off. Guests should adjust the underfloor thermostats to suit their preference on arrival. Living area temperatures can be increased quickly using the additional wall-mounted wall heater.
- Towel rails in the bathrooms will be switched on during winter and off during summer.

HOT WATER SETTINGS – for arrival and empty lodges

- The hot water supply should also be kept running to prevent any damage or maintenance issues.
- As the lodges are classified as commercial properties, the hot water must be maintained at a specific temperature to prevent legionella